

技術ノート KGTN 2016072105

現象

[GGH5.X] クライアント側のログファイルについてもクラスターマネージャーの設定が適用されるのか？

説明

いいえ。クライアント側のログファイルは、フォルダ `%APPDATA%\GraphOn\Logs` に保存され、レジストリ

`HKCU\Software\GraphOn\GO-Global\Client\LogFileAgeLimit`

の値の日数分保存されます (既定値は 10 日)。

Client Log Files

The GO-Global client records messages in a log file on the client device when the client is not connected to a host. In addition, after a user signs in to a host, the client synchronizes its log files with the host. Specifically, GO-Global determines if there are any log files on the client from previous sessions with the host that have not already been copied to the host. If there are, GO-Global copies the missing client log files to the host.

These changes make it easier for system administrators to determine the cause of connection problems. For example, if a user reports that his or her connection to the host is frequently getting dropped, the system administrator can check the host and client log files to determine the cause. In this scenario, the client log files from the user's previous sessions will generally be available on the host, and the administrator will not need to manually retrieve the client log files from the client device. Generally, administrators will only need to retrieve log files from a user's computer in cases where the user is unable to connect to a host at all.

The names of client log files include the name of the user, the address of the host, and the date and time that the client was started. Client log files are stored in the user's `%APPDATA%\GraphOn\Logs` directory (on Windows clients) and in the `\Program Files\GraphOn\GO-Global\Log\Clients` directory on the host. When a log file is copied from the client to the host, the client's copy of the log file is moved to the `%APPDATA%\GraphOn\Logs\Old` directory on the client computer. Log files are stored on the client for the number of days specified in the `HKEY_CURRENT_USER\Software\GraphOn\GO-Global\Client\LogFileAgeLimit` registry value. The default is 10 days.

Messages that the client outputs while it is connected to a host are recorded in the host's (APS_...) log file. The GO-Global client only records messages in the client log file when the client is not connected to a host.

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Status: DRAFT

Ref: NONE

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